WHAT IS ACCOUNTABILITY?

PEARL INITIATIVE

01 Accountability is an assurance that a business will be responsible for its actions and performance to all stakeholders.

02 A business should also hold its employees accountable for their responsibilities and duties.

03 Removing any confusion about roles and responsibilities in a business will build a more capable team.

04 Accountable employees seek information, give and receive feedback, and advise on corrective action at any time.

05 Accountability gives employees the freedom and control to take diverse decisions for diverse problems.

06 Supporting employees and giving them assistance when needed will help them increase their confidence and ownership.

07 Accountability creates sustainable, high-quality processes when management is able to see what's working and what isn't, and analyse the cause.

08 Accountable staff seek feedback to improve processes and increase project ownership.

09 Accountability ensures that all employees answer for their actions and keep moving toward the finish line.

10 Transparency increases accountability by allowing success to be measured objectively within a business.

11 Ultimately, accountability will help employees raise the standards of their work and the business as a whole.